

System Summary

Services

Fully managed IT infrastructure for both Client's corporate needs and operational requirements

Web servers, VPN's, system administration, network administration, security policy design / auditing / enforcement

Web-based implementation of eCadence Software

HIPAA compliance (Data Protection Act) auditing and enforcement within the scope of IT services. Web services such as mail, forums, corporate security standards for electronic communication, shall also be secure as to best IT practice.

USA Payment Card Industry (PCI) overall compliance status certification by QualysGuard.

Environment

The core of the datacenter shall be provided by outsourced agreement with any outsourced datacenter as is deemed appropriate by eCareMD, from time to time. eCareMD currently has an agreement, governed by their Terms of Service(TOS) to provide this service, with SoftLayer Technologies Inc based at 6400 International Parkway, Suite 2000 Plano, TX 75093, USA. The SoftLayer TOS can be viewed at:

<http://softlayer.com/terms.html>

The SoftLayer Portal Features are:

Administrative Features

- Purchase Servers
- Purchase Services
- User Administration
- Contact Information
- Accounting / Billing Information

Hardware Features

- IP Allocations
- Hardware Control
- Bandwidth Information
- Hardware Configuration
- Monitoring Configuration

Public Network Features

- DNS Management
- Security Information
- Public Port Control
- Public Bandwidth Graphs

Support Features

- Tutorials
- Ticketing System
- Hardware Reboot
- VPN Access Information
- [Administration Tickets](#)

Private Network Features

- FTP Management
- NAS Management
- iSCSI Management
- IPMI Management & Stats
- DNS Resolver Information
- Red Hat Update Information
- Windows Update Information
- Private Port Control
- Private Bandwidth Graphs
- 10 / 100 / 1000 Port Speed
- Secure Private VLAN
- Transcoding
- CDN Management